



Warranty

Warranty and guarantee periods start from delivery to site and are subject to fair wear and tear. ephgrave chair warrants exclusively to the original purchaser of the chair that it will be free from defects and structurally sound for 5 years on the basis of a 40 hour working week. The warranty is valid from the date of delivery to the original End User and is non-transferable. Only approved fabrics are covered and all materials are subject to fair wear and tear in use.

Exceptions:

Any upholstery materials will be supported by the individual supplier's explicit warranty for that product

Exclusions:

Any damage caused during onward freight or improper storage of the chair, or damage caused by accident, and normal wear and tear.

Any misuse, abuse, accident or improper use by the customer including inappropriate handling when moving the chair.

Any components not installed or reconfigured correctly following ephgrave chair's instructions.

Unapproved modifications to the chair carried out by the customer or dealer.

This limited warranty is the sole remedy for product defects and no other express or implied warranty is provided, including any implied warranties of merchantability or fitness for a particular purpose. ephgrave chair shall not be liable for any consequential or incidental damages arising from any product defect.

Colour:

Fabric manufacturers state that variations in colour shade may occur from batch to batch and any shading differences will be within normal commercial tolerances. It is recommended that for follow orders, a sample of fabric is used to compare against the colour shades of previously purchased upholstered product.

Where a chair's upholstery has not been cleaned regularly, using the recommended procedure as supplied by the fabric's manufacturer, the colour shades of the fabric may darken or discolour and the fabric warranty will be null and void. Some fabric treatments, such as fire retardancy treatment, may affect the fabric colour.

Dimensions:

All dimensions are for information only and are open to manufacturing tolerance variations. ephgrave chair cannot be held accountable for any errors that occur as a result of interpretation of these dimensions.

Care of Fabric Upholstery:

Regular vacuum cleaning is recommended. Please refer to manufacturer's cleaning guidelines.

Care of Nylon parts:

Wipe with a damp cloth periodically.

Continuous improvement:

The company reserves the right to make without notice, any changes in materials, specifications or design of the chair which having regard to all circumstances, it considers to be reasonable or desirable but which do not affect the operational requirement of the chair. Such changes shall not affect the validity of the contract.

Although every reasonable precaution will be taken to ensure the accuracy of such information, all descriptive matter, colour, dimensions and other documentation supplied by ephgrave chair are approximate only and are intended merely to generally describe the chair.

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